



Service Access Guide

Supporting you and your family on your NDIS journey

DISABILITY LIVING SOLUTIONS

Contact: 0424216843 | info@disabilityliv.com | www.disabilityliv.com

Who is this guide for?

This guide is for clients, family members, carers, and support coordinators who want to access our services through the NDIS or privately.

Step-by-Step: How to Access Our Services

Step 1: Get in touch - Contact us via phone, email, or our website to discuss your needs.

Step 2: Initial discussion - We'll ask a few simple questions about your goals, NDIS plan, and how we can support you.

Step 3: Service match - Based on your needs, we'll recommend the most suitable services (e.g. personal care, skill-building, community access).

Step 4: Support agreement - If you're happy to proceed, we'll prepare a service agreement and begin onboarding.

Step 5: Start support - Your services begin! We'll stay in touch to ensure everything runs smoothly.

What You May Need

NDIS plan details (if available)

Relevant assessments or reports

Emergency contact and health info

Your preferences and goals

Family Involvement

Yes! Family members and carers are welcome and encouraged to be part of the care planning and decision-making process.

Need help with the NDIS?

If you don't yet have a plan or need help applying, we can guide you or refer you to a Local Area Coordinator (LAC).

Contact Us

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